

CUSTOMER AGREEMENT

INBOUND SERVICE

Business Phone Calls Ltd

49a Main Street
Woodborough
NOTTINGHAM
NG14 6EA

Tel: 0845 00 99 171
Fax: 0845 00 99 181
admin@businessphonecalls.com

CUSTOMER INFORMATION

Magic Whispers

Company Name
Address
Postcode
Contact Name
Position
Telephone
Mobile
Email
Email for bills

REPRESENTATIVE

CUSTOMER ACCOUNT No.

SALES CODE

ISSUE 9 M W OCT 2010

STAGE ONE Pick type of number

12 MONTHS AGREEMENT

Cost to you to a
landline -
pence per

Cost to you to a
mobile - pence
per minute

✓ Please tick box	Cost to the caller		
<input type="checkbox"/> 0845 Number	(3.36p Ex VAT 3.95p Inc VAT)	3p	13p
<input type="checkbox"/> 0844 Number	(4.25p Ex VAT 5.00p Inc VAT)	1p	11p
<input type="checkbox"/> 0800 Number	FREE	6p	16p
<input type="checkbox"/> 0808 Number	FREE	6p	16p
<input type="checkbox"/> 0871 Number	(8.51p Ex VAT 10.00p Inc VAT)	-2p	8p
<input type="checkbox"/> Geographical Number (i.e. 0115)	Normal Local Rate	4p	14p

STAGE TWO Pick services

One Off Setup Fee

Monthly Rental

<input type="checkbox"/> Basic Service with No Features - (Calls 1 destination only)	£ 2.00 = £	£ 2.00 = £
<input type="checkbox"/> Basic Service with Web Based Changes and Statistics	£ 5.00 = £	£ 5.00 = £
<input type="checkbox"/> Magic Whisper Announcement - (to Called person only)	£ 5.00 = £	£ 5.00 = £
<input type="checkbox"/> Welcome Message - (to Caller)	£ 2.00 = £	£ 2.00 = £
<input type="checkbox"/> Voice Mail - (With Automatic Email Notification)	£ 2.00 = £	£ 2.00 = £
<input type="checkbox"/> Follow Me - Hunting or Find Me - (Tries up to 5 numbers)	£ 2.00 = £	£ 2.00 = £
<input type="checkbox"/> Timed Hunting - (Tries different number by date and time)	£ 2.00 = £	£ 2.00 = £
<input type="checkbox"/> Lost call notification via email	£ 2.00 = £	£ 2.00 = £
<input type="checkbox"/> Call Recording - (Outgoing £2 and/or Incoming £2)	£ 2.00 = £	£ 2.00 = £
<input type="checkbox"/> Call Queuing - (i.e. You are 3rd in the queue)	£ 2.00 = £	£ 2.00 = £
<input type="checkbox"/> Conference Calls - (No extra call charges - Caller pays only)	£ 2.00 = £	£ 2.00 = £
<input type="checkbox"/> Auto Attendant - (Press 1 Press 2)	£ 5.00 = £	£ 5.00 = £
<input type="checkbox"/> Auto Attendant with call queuing	£ 7.00 = £	£ 7.00 = £
<input type="checkbox"/> Call Screening - (Caller has to say their name)	£ 2.00 = £	£ 2.00 = £
<input type="checkbox"/> Fax to Email - (No extra call charges - Caller pays only)	£ 2.00 = £	£ 2.00 = £

Total one off £

Total Rental £

PLEASE SIGN HERE

For and on behalf of the Customer:-

Signature.....Date.....

ACCEPTED BY BUSINESS PHONE CALLS Ltd

For and on behalf of the Business Phone Calls Ltd:-

Signature.....Date.....

Service charges will be based on the actual services transferred. The above prices are correct at the date of issue but are subject to change. All charges are monthly.

THIS AGREEMENT IS SUBJECT TO V.A.T. AND THE TERMS AND CONDITIONS OVERLEAF

INSTRUCTIONS TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Please fill in the whole form using a ball point pen and send it to:
Business Phone Calls Ltd 49a Main Street
Woodborough, Nottingham, NG14 6EA
Tel: 0845 00 99 171 VARIABLE

Originator's Identification Number

6 3 0 2 1 3

Reference Number

B U S I N E S S P H O N E C A L L S



1 Name(s) of account holder(s)
2 Bank/Building Society Account No.
3 Branch Sort Code
Name and full postal address of your Bank or Building Society

Please pay Business Phone Calls Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Business Phone Calls Ltd and, if so, details will be passed electronically to my Bank / Building Society.

4 To: The Manager
Bank/Building Society.....
Address.....
Postcode.....

5 Signature(s).....Date.....
Date.....

BANKS AND BUILDING SOCIETIES MAY NOT ACCEPT DIRECT DEBIT INSTRUCTIONS FOR SOME TYPES OF ACCOUNTS